

## EXTERNAL PRIVACY NOTICE

### What is a privacy notice?

SEGRO plc ("we" or "the Company") is a data controller which means we are responsible for deciding how we hold and use personal information about you.

We want to ensure you understand what information we collect about you, how we will use it and for what purpose. We are also required by data protection legislation to explain certain matters to you. This notice sets this out (and overrides anything different previously communicated to you).

We may update this privacy policy at any time. You should check that you are viewing the current version of our privacy policy. The current version of the External Privacy Notice is 1.00.

### What information about you will we collect and use?

During your communications with the Company, it is routine for us to process personal information about you.

This personal information may include your name, date of birth, address, contact details or gender.

We will not normally process "special categories" of more sensitive personal information, as well as any details of any criminal convictions you may have, and do not intentionally hold data for anyone under 16 years old. If you are under 16 or you are the parent/guardian of a person under 16, please contact us immediately so that we can delete the information we hold about you. The only exception to this would be any CCTV images or other records containing your data where we believe a criminal act may have been committed.

Some areas of SEGRO premises are covered by CCTV. We may retain images of you captured by CCTV in accordance with the SEGRO CCTV policy. Please ask to see a copy of the CCTV policy if you wish to do so.

### How and why will we use your personal information?

We will normally only ever use your information (excluding any CCTV images) for marketing purposes (if you have consented to this) or if we require your information to fulfil a contract.

On occasion, we will retain your information to comply with our legal obligations, or where we need to in order to further the Company's legitimate business interests. In rare cases, we may need to use your personal information to protect your (or someone else's) best interests or if it is in the public interest for us to do so.

Where we have relied on our legitimate interests to process your personal data, you may contact us to obtain more information, including in relation to our assessment of the impact on you.

Where appropriate, we may seek your consent to process specific personal information. Where we plan to rely on consent, we will request your consent in writing, and explain the purpose for doing so. You have the right to withdraw your consent at any time by contacting us.

### Who else might your personal information be shared with?

We will need to share your personal information with others from time to time, including:

- our professional advisers, such as our accounting and legal advisers, where they require that information in order to provide advice to the Company (or to provide information to tax authorities, or any other regulatory authority, on behalf of the Company);
- other individuals employed or engaged by the Company for business related purposes;
- such third parties as we reasonably consider necessary in order to prevent crime, such as the police;
- business contacts as required in order to fulfil your contract with us;
- our group companies;

- our service providers (such as our insurance providers and administrators, as well as those who provide and support our management and data storage systems); and
- third parties connected with the transfer of any part of our business.

We may use third-party Service Providers (including Google Analytics) to monitor and analyse the use of our websites and web applications. Google Analytics is a web analytics service offered by Google that tracks and reports website traffic. Google uses the data collected to track and monitor the use of our service. This data is shared with other Google services. Google may use the collected data to contextualize and personalize the ads of its own advertising network. You can opt-out of having made your activity on our service available to Google Analytics by installing the Google Analytics opt-out browser add-on. The add-on prevents the Google Analytics JavaScript (ga.js, analytics.js, and dc.js) from sharing information with Google Analytics about visits activity. For more information on the privacy practices of Google, please visit the Google Privacy & Terms web page: <https://policies.google.com/privacy?hl=en>.

### Where is your information stored?

Your personal data will be stored locally by us but may also be stored and backed up on servers located outside of the UK and European Economic Area (EEA). We ensure that your data is protected in these countries by requiring the recipients of your data to enter into standard contractual clauses which have been approved by the European Commission and/or the UK Information Commissioner's Office depending on whether you are employed in the UK or in another country within the EEA. If you would like further information on this, you can contact us using the details set out at the end of this privacy notice.

### For how long will your personal information be kept?

We will only use your personal information for the purposes for which we collected it, unless we reasonably consider that we need to use it for another reason and that reason is compatible with the original purpose. If we need to use your personal information for an unrelated purpose, we will notify you and we will explain the legal basis which allows us to do so. In many cases, this will require us to get your express consent to use your information for such an unrelated purpose.

Your personal information will only be retained for as long as is reasonably necessary. What this means in practice will vary as between different types of information, and when we consider our approach we take into account any ongoing need for the information, as well as our legal obligations for example in relation to tax, health and safety, employment rights and potential or actual disputes or investigations. When we no longer need your personal information, it will be deleted.

### What are your rights in relation to your personal information?

You have certain additional rights, beyond receiving this notice, in relation to your personal data as summarised here. For more information on your rights, please see the contact details at the bottom of this notice:

- **Right to be informed** – you have the right to be provided with clear, transparent and easily understandable information about how we use your personal data and your rights, which is why we are providing you with this privacy notice;
- **Right of access** – you can request access to your personal data;
- **Correcting or erasing your information** – where we hold information about you that is inaccurate or incomplete, you have the right to ask us to rectify or complete it and in certain circumstances you may ask us to erase it;
- **Right to restrict processing** – you have the right to restrict some processing of your personal information, which means that you can ask us to limit what we do with it;
- **Right to data portability** – you have the right to obtain from us and re-use your personal information for your own purposes. This only applies, however, where the processing is carried out by automated means, to personal information that you have provided to us yourself (not any other information) and where the processing is based on your consent or for the performance of a contract;

- **Right to object to processing** – you also have the right to object to certain types of processing, in certain circumstances, including sometimes where we are using it solely for the purpose of the Company's legitimate business interests.

To exercise any of these rights at any time, you can contact us.

### Changes to this Privacy Policy

From time to time we may make changes to this Privacy Policy to ensure that it is accurate and up to date and to reflect any changes in the law.

### Contacting us and making a complaint

Please do contact us if you have any questions or complaints about this privacy notice or about how we handle your information.

Please contact: [dataprotection@segro.com](mailto:dataprotection@segro.com)

If you are not satisfied with our response or you believe our use of your information does not comply with relevant data protection law, you can make a complaint to the relevant regulator for data privacy. If you wish to do this at any stage, please contact us so we can provide you with contact details for the relevant regulator.

This policy was last updated on 13 July 2022.